

Legal

Last Updated: 02/17/2026

1. Privacy Policy

Metcalf Designs respects your privacy and is committed to protecting your personal information. When you submit information through this website, including contact forms, we may collect personal details such as your name, email address, business name, and project information.

This information is used solely to:

- Respond to inquiries
- Provide requested services
- Improve website functionality and user experience

Metcalf Designs does not sell, rent, or distribute your personal information to third parties. However, this website may utilize third-party services such as website hosting platforms, analytics tools, and form processing services that may collect technical data for operational purposes.

By using this website, you consent to the collection and use of information as outlined in this policy.

If you have questions regarding your data, please contact:

MetcalfDesigns1@gmail.com

2. Terms of Service

By engaging with Metcalf Designs for website design or related services, you agree to the following terms:

Project Scope

All services, deliverables, timelines, and pricing will be clearly defined prior to the start of any project. Work will not begin until a signed agreement and required deposit have been received.

Payment Terms

A non-refundable deposit is required to secure project scheduling. Final payment must be completed prior to website transfer, launch, or final delivery.

Intellectual Property

Upon receipt of full payment, ownership of the completed website design will transfer to the client, excluding any third-party tools, plugins, fonts, or licensed materials.

Metcalf Designs retains the right to display completed work within its portfolio unless otherwise agreed in writing.

Third-Party Services

Metcalf Designs is not responsible for issues related to third-party services, including hosting providers, domain registrars, software platforms, or service outages.

3. Disclaimer

All websites are designed to function optimally at the time of delivery. However, Metcalf Designs does not guarantee specific business results, revenue increases, search engine rankings, or performance metrics.

Metcalf Designs shall not be held liable for any direct, indirect, incidental, or consequential damages arising from the use of this website or services provided.

Clients are responsible for reviewing and approving all final content prior to launch.

4. Refund Policy

Due to the custom and strategic nature of website design services, all deposits are non-refundable once work has commenced.

Refunds will not be provided for completed design work, partially completed projects, or delays caused by lack of client communication or failure to provide necessary materials.

5. Modifications

Metcalf Designs reserves the right to update or modify these terms at any time. Updates will be reflected on this page with a revised effective date.